



FORETRAVEL
MOTORCOACH

IMPORTANT SAFETY RECALL NOTICE

20V493

This notice applies to the vehicle identification numbers below

4VZAT1D99LC087151

4VZAT1D99LC087554

4VZAT1D90LC087152

4VZAT1D90LC087555

4VZAT1D97LC087553

4VZAT1D90LC087556

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel Inc. has decided that a defect which relates to motor vehicle safety exist in certain IC37 units equipped with the Xantrex Inverters.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

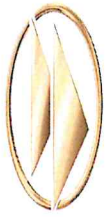
Foretravel has found that these unit have a second Ground Neutral Relay installed. There should only be one Ground Neutral Bond in the 120v/240v system. Xantrex inverters have an internal bond when inverting so the Ground Neutral Relay is not needed. Having more than one Ground Neutral Bond in a system creates the possibility of electric shock when making contact with the metal surfaces of the coach.

Corrective Action

Foretravel will issue owner and dealer notifications to have the Ground Neutral Relay removed at no charge to you, the vehicle owner. All vehicles affected by this recall are within their warranty period and any identified non-conforming parts would be replaced through warranty.

What Should You Do

Please contact Foretravel Inc. at 1-800-955-6226 opt 3 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.



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Reimbursement

The labor time necessary to perform this service correction is approximately .05 hours for the removal of the Ground Neutral Relay. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Foretravel Inc., at 1-800-955-6226 opt. 3.

Reply Card

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://v.rww.safecar.gov> if you feel the manufacture has failed or is unable to remedy the defect without charge.

Foretravel apologizes for this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

Ronnie Blackmon
Director of Warranty and Customer Service