



FORETRAVEL
MOTOR COACH

IMPORTANT SAFETY RECALL NOTICE

17V249

This notice applies to the vehicle identification number below

Dear Foretravel Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety act.

Foretravel Inc. has decided that a defect which relates to motor vehicle safety exist in certain Nimbus, Phenix and IH45 motor home chassis equipped with Independent Front Suspension (IFS) modules manufactured by Reyco Granning from April 27, 2011 to February 17, 2017

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

Foretravel has been notified that Reyco Granning has learned that IFS modules manufactured during the affected timeframe could contain loose ball joints. If loose ball joints are not detected, they may eventually separate from their mating part, which could result in a partial loss of steering control, increasing the risk of a crash. Reyco Granning has notified NHTSA of this condition.

This recall notice applies to IFS model(s): IFS1700S, IFS17S3, IFS1800S3, IFS2000S2, IFS20S3

Corrective Action

Check central steering system ball joints breakaway torque and repair if found loose, as per the service bulletin procedure

Please note: the service will be provided at no cost to you, the vehicle owner.

What Should You Do

Please contact Foretravel Inc. at 1-800-955-6226 opt 3 to locate a qualified service center near you. Steps will be taken to ensure the recall is performed at the nearest service center.



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Reimbursement

The labor time necessary to perform this service correction is approximately 3 hours for removal and repair and 1.0 additional hour if ball joints are damaged and need to be replaced. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Foretravel Inc., at 1-800-955-6226 opt. 3.

Reply Card

The enclosed owner reply card identifies your vehicle. Presentation of this card to the service center will assist in making the necessary correction in the shortest possible time. If you have sold or traded the vehicle, please let us know by completing the postage paid reply card and returning it to us.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Foretravel Inc. at 1-800-955-6226 opt. 3. If you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://v.rww.safecar.gov> if you feel the manufacture has failed or is unable to remedy the defect without charge.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

Sincerely,

James Triana
Director of Warranty and Customer Service